## VENTURA COUNTY COMMUNITY COLLEGE DISTRICT DISTRICT ADMINISTRATION CENTER

# ADMINISTRATIVE TECHNOLOGY ADVISORY COMMITTEE December 5, 2013

8:30PM Dr.Thomas G. LakinBoard Room

## **MEETING NOTES**

Attendees:

Brian Fahnestock, Dave Fuhrmann, Dave

### Website Redesign

Dave presented the first mockups. The new website will adapt to different mobile devices. Marc and Victory will be attending training for Drupal, which will be replacing OmniUpdate. Staff will then, in turn, be trained. This is a good opportunity to review the content of the websites. Dave will send out information on which pages have the most activity.

### Microsoft Lync

90

60

There are a few more weeks of work remaining at VC. MC phones are being deployed. OC deployment is scheduled to start in February. By the end of April the district-wide deployment should be substantially complete. Dave is gathering quotes on new phone voice services that could potentially save between 4,000-\$5,000 a month in calling costs. There will be two start end of the costs of the costs

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#### 6. Banner HR Assessment

Strata Information Group offers an assessment service where a specialist reviews how Banner modules/features are being used effectively and not so effectively. A specialist will not be available until fall. Dave will present to DOC next week. Discussion ensued.

#### 7. Desire2Learn Outage

There was an outage of a couple of days that was related to a network issue that caused corruption of the D2L data. This happened just prior to the last date for students to drop classes. The system was up and running for the most part, but was so slow that it was unusable. The D2L support response time was not good; though they were notified within two hours of the outage, approximately 36 hours were lost waiting for an effective response. The vendor is on-site at VC today and Dave will meet with them to discuss the situation and how to prevent it from happening again.

#### 8. Other Business

There was no other business.

#### 9. Next Meeting

The next meeting is scheduled for February 6.