

VENTURA COUNTY COMMUNITY COLLEGE DISTRICT
DISTRICT ADMINISTRATION CENTER

ADMINISTRATIVE TECHNOLOGY ADVISORY COMMITTEE

DECEMBER 5, 2013

8:30PM DR. THOMAS G. LAKIN BOARD ROOM

MEETING NOTES

Attendees:

Brian Fahnestock, Dave Fuhrmann, Dave

6. Banner HR Assessment

Strata Information Group offers an assessment service where a specialist reviews how Banner modules/features are being used effectively and not so effectively. A specialist will not be available until fall. Dave will present to DOC next week. Discussion ensued.

7. Desire2Learn Outage

There was an outage of a couple of days that was related to a network issue that caused corruption of the D2L data. This happened just prior to the last date for students to drop classes. The system was up and running for the most part, but was so slow that it was unusable. The D2L support response time was not good; though they were notified within two hours of the outage, approximately 36 hours were lost waiting for an effective response. The vendor is on-site at VC today and Dave will meet with them to discuss the situation and how to prevent it from happening again.

8. Other Business

There was no other business.

9. Next Meeting

The next meeting is scheduled for February 6.